Business Smart. Family Friendly. Future Ready.





## The Research Basis for Family-Friendly Workplaces

Family Forward NC is an innovative business initiative designed to improve children's health and well-being and ensure our state's business climate is competitive. It is business-led change to increase access to family-forward workplaces partnering with small, medium and large businesses to identify and implement policies that will generate long-term benefits.

83% of millennials would leave their jobs in favor of those with more familyfriendly benefits.

### Business Smart.

Family-friendly workplaces provide a competitive advantage in attracting and retaining talent, increasing productivity and employee satisfaction, and reducing absenteeism.

### Family Friendly.

Increasingly, working parents consider family-friendly offerings a priority when it comes to choosing or staying in a job. In fact, 83 percent of millennials would leave their jobs in favor of those with more family-friendly benefits. Workplaces that support parents have a direct impact on their children's health, well-being and future academic and career achievement.

### Future Ready.

North Carolina faces a growing skills gap. By 2020, 67 percent of jobs in the state will require some post-secondary education. Family-friendly business policies help children build a strong foundation for future academic and career success through improved access to high-quality health care, education, and family economic security. These benefits all come back to business by building a strong future workforce.

Family-friendly workplaces provide an immediate payoff and long-term gains. Promoting family-friendly practices that are within reach of all North Carolina businesses is a win-win.

This fact sheet lays out the research base for family-forward workplace policies, including leave, flexible work, accommodations, and benefits. Working definitions are provided for each policy, along with research-based outcomes for young children, for parents and families, and for employers. Sources are listed.

Family Forward NC is an initiative of the North Carolina Early Childhood Foundation supported by Blue Cross and Blue Shield of North Carolina as the founding sponsor.

## Leave Policies

| POLICY/PRACTICE AND DEFINITION  | RESULTS FOR EMPLOYERS  |
|---|--|
| Maternity/Paternity leave is paid leave for the birth, adoption, or acceptance of the foster placement of a child.  | <ul> <li>Increases or does not decrease productivity</li> <li>Improves recruitment</li> <li>New mothers more likely to come back<br/>to work (and to same employer) and stay<br/>employed</li> <li>New fathers more likely to stay employed</li> <li>Reduces turnover costs through<br/>increased retention</li> <li>Improves morale and job satisfaction</li> </ul>     |
| Family Medical Leave is paid leave to take<br>care of a child with a long-term illness or<br>for an employee's own chronic or temporary<br>medical issue.   | <ul> <li>Increases productivity</li> <li>Does not lower profits</li> <li>Increases retention, reducing turnover costs</li> <li>Reduces employee absenteeism</li> <li>Provides healthier work environment</li> <li>Reduces health care costs</li> <li>Workers recover from temporary disability,<br/>illness or injury more quickly</li> <li>Increases loyalty</li> </ul> |
| Parental Leave is short-term paid leave that<br>allows a parent to take an afternoon or a day off<br>to pick up a sick child at school or tend to one at<br>home, attend a school performance or athletic<br>event, or otherwise minister to a child's needs. | <ul> <li>Improves productivity</li> <li>Increases retention</li> <li>Reduces complaints of discrimination<br/>towards employees with caregiving<br/>responsibilities</li> <li>Improves workplace climate</li> </ul>  |

Parents/Family

| С      | hi | ld   | re | n   |
|--------|----|------|----|-----|
| $\sim$ |    | - 0- |    | • • |

#### Increases birthweight Improves family incomes • Reduces infant mortality Increases initiation and length • Improves health care of breastfeeding Decreases maternal depression and stress • Increases well-baby care Increases immunization rates Increases paternal engagement in caregiving • Supports child development Increases job satisfaction Increases educational attainment Builds healthier parent-child relationships Increases IQ Reduces wage gap between Increases test scores women and men Reduces behavioral/mental • Reduces wage gap between mothers health problems and childless women • Improves regular school attendance Reduces stigma of taking maternity leave Increases gender equality Reduces teen pregnancy rates Increases wages as adults Children Parents/Family

- Encourages use of preventative health care
- Encourages use of preventative health care
- Workers recover from temporary disability, illness or injury more quickly

#### Children

- Improves regular school attendance
- Improves grades and test scores
- Reduces behavioral/mental
   health problems
- Earlier identification of learning problems
- Improves likelihood of high school graduation
- Improves likelihood of attending college

Parents/Family

- Decreases stress
- Increases engagement in children's education

# Flexible Work

| POLICY/PRACTICE AND DEFINITION  | RESULTS FOR EMPLOYERS   |
|---|---|
| Flextime<br>A flexible work schedule allows employees to<br>choose when they work, as long as they put in<br>their hours every week.  | <ul> <li>Increases productivity</li> <li>Improves the bottom line</li> <li>Improves recruitment</li> <li>Increases retention, reducing turnover costs</li> <li>Reduces employee absenteeism</li> <li>Improves relationships with co-workers</li> <li>Increases morale, loyalty, commitment</li> <li>Increases overall job satisfaction</li> </ul>   |
| Working from<br>Home/Telecommuting<br>Telecommuting allows employees to work<br>from home or some other remote site some<br>or all of the time.   | <ul> <li>Increases productivity</li> <li>Reduces real estate and overhead costs</li> <li>Increases net worth</li> <li>Increases retention, reducing turnover costs</li> <li>Increases employee loyalty</li> <li>Employees can work more hours before<br/>experiencing work/family conflict</li> <li>Reduces employee absenteeism</li> <li>Saves money during emergencies and<br/>weather-related disruptions</li> </ul> |
| <ul> <li>Job Sharing<br/>and/or Part Time Work<br/>temporary or permanent</li> <li>In a job share, two or more employees may<br/>share a single position, each working a<br/>fraction of the necessary time. Job sharing<br/>allows employees to hold a position and still<br/>have time to spend with children, or take care<br/>of other family responsibilities.</li> <li>A full-time employee might be allowed to shift<br/>to part-time—either as part of a job share, or<br/>simply as a reduction in working hours—and still<br/>continue in the same position.</li> </ul> | <ul> <li>Increases productivity</li> <li>Increases net worth</li> <li>Increases retention, reducing turnover costs</li> <li>Increases job satisfaction</li> </ul>   |
| Predictable Scheduling<br>Predictable scheduling involves ensuring<br>that employees have some control over their<br>scheduled working hours, not changing work<br>schedules without employees' consent, and/<br>or giving employees advanced warning about<br>changes to their work schedules.   | <ul> <li>Increases productivity</li> <li>Increases retention, reducing turnover costs</li> <li>Reduces employee absenteeism</li> <li>Increases morale, loyalty, commitment</li> </ul>   |

#### Children

- Improves physical and social-emotional health, through parental stress reduction
- Reduces obesity
- Improves education, through increased parental engagement

### Parents/Family

- Improves health
- Increases happiness and job satisfaction
- Reduces stress

### Parents/Family

- Saves employees time
- Increases job satisfaction
- Reduces reports of physical and mental fatigue
- Offers large benefits for disabled or temporarily disabled workers

#### Parents/Family

- Increases job satisfaction
- Provides more time to meet family needs

### Parents/Family

• Allows employees to plan for child care, transportation, and budgets

## Accommodations

| POLICY/PRACTICE AND DEFINITION   | RESULTS FOR EMPLOYERS   |
|--|---|
| Support for<br>Breastfeeding Mothers<br>This could include writing corporate policies<br>to support breastfeeding women; teaching<br>employees about breastfeeding; providing<br>designated private space for breastfeeding or<br>pumping; allowing flexible scheduling during<br>work; giving mothers options for returning to<br>work, such as teleworking, part-time work, and<br>extended maternity leave; providing on-site<br>or near-site child care; providing high-quality<br>breast pumps; and offering professional<br>lactation management services and support. | <ul> <li>Increases retention, reducing turnover costs</li> <li>Lowers health care and insurance costs</li> <li>Reduces employee absenteeism</li> <li>Allows for a quicker return to work after baby's birth</li> <li>Improves public relations</li> </ul>   |
| Babies at Work<br>A Babies at Work program allows parents to<br>bring infants to work with them—generally up<br>to about six months of age or crawling.  | <ul> <li>Increases productivity</li> <li>Lowers health care costs from increased<br/>breastfeeding rates</li> <li>Improves recruitment</li> <li>Increases retention, reducing turnover costs</li> <li>Allows for a quicker return to work<br/>after baby's birth</li> <li>Increases customer loyalty</li> <li>Increases positive publicity</li> <li>Improves morale</li> <li>Increases teamwork and collaboration</li> </ul>          |
| Pregnant Worker<br>Accommodations<br>Pregnant worker accommodations are work<br>adjustments that allow pregnant women to<br>do their jobs safely, without jeopardizing their<br>health or the health of their babies.  | <ul> <li>Increases productivity</li> <li>Provides benefit to employee at<br/>no- or low-cost to employer</li> <li>Improves recruitment</li> <li>Increases retention, reducing turnover costs</li> <li>Reduces employee absenteeism</li> <li>Reduces health care costs</li> <li>Reduces litigation costs</li> <li>Increases diversity</li> <li>Increases safety</li> <li>Increases employee commitment<br/>and satisfaction</li> </ul> |

•

Parents/Family

Breastfeeding lowers mother's risk of:

#### Children

Reduces infant mortality

Breastfeeding lowers child's risk of

bleeding, weight gain, maternal postpartum ear infections, respiratory infections, depression, cancers (breast, ovarian, diarrhea, dermatitis, gastrointestinal endometrial), type 2 diabetes, osteoporosis disorders, asthma (young children), • Improves family economic security obesity, types 1 and 2 diabetes Increases parent-child bonding May increase IQ Reduces doctor and hospital visits Children Parents/Family • Facilitates better socialized babies Lowers child care costs Increases parent-child bonding Improves family economic security Provides health benefits of breastfeeding Creates social network/support for parents Reduces stress Provides more options for women Facilitates easier breastfeeding • Enables working fathers to be more involved with their babies • Facilitates happier babies and parents Children Parents/Family Improves unborn baby's health and safety, Improves mother's health and safety including lower risk of preterm birth and Improves family economic security low birthweight

### Benefits

| POLICY/PRACTICE AND DEFINITION  | RESULTS FOR EMPLOYERS  |
|---|--|
| Health Benefits<br>Health benefits can include health and dental<br>insurance, as well as on-site wellness centers,<br>on-site fitness centers, subsidies for joining<br>a gym, and/or health- and fitness-oriented<br>programs for employees' children or spouses.   | <ul> <li>Reduces payroll taxes and workers'<br/>compensation premiums, and employer<br/>contributions are tax-deductible</li> <li>Improves recruitment</li> <li>Increases retention, reducing turnover costs</li> </ul>  |
| <ul> <li>Flexible Spending Accounts (FSA)</li> <li>A Health Flexible Spending Account is a pre-tax benefit account employees put money into that can be used to pay for certain out-of-pocket health care costs, tax-free.</li> <li>A Dependent Care FSA (DCFSA) is a pre-tax benefit account used to pay for eligible dependent care services, such as preschool, summer day camp, before or after school programs, and child care.</li> </ul> | <ul> <li>Increases productivity</li> <li>Reduces payroll taxes</li> <li>Improves recruitment</li> <li>Increases retention, reducing turnover costs</li> <li>Eases administration</li> <li>Improves morale</li> </ul>   |
| Backup/Emergency Child Care<br>Backup and emergency child care programs<br>are offered either in centers or in-home, and<br>allow employees to continue working despite<br>temporary disruptions in normal caregiving<br>arrangements. Employers can negotiate rates<br>with local child care facilities.   | <ul> <li>Increases productivity, including working<br/>outside official job responsibilities</li> <li>Improves recruitment</li> <li>Increases retention, reducing turnover costs</li> <li>Reduces employee absenteeism</li> <li>Reduces "fill-in" costs</li> </ul> |

#### Children

 Improves health, through increased access to health care, including primary care, dental care, needed healthcare services, mental health care, prescriptions, preventive care, treatment for chronic conditions, prenatal care (for mothers) Parents/Family

- Improves health, through increased access to health care, including greater access to primary care, preventive screenings, ambulatory care, prescription medications and chronic disease care; greater medication adherence; and higher rates of diagnosis
- Reduces depression
- Improves self-reported health
- Improves family economic security

Children and Parents/Family

- Health FSAs have similar employee and family outcomes to health insurance (see above)
- Dependent Care FSAs have similar employee and family outcomes to subsidized or reimbursed child care (see below)
- Improves family economic security, through reduced out-of-pocket medical costs from using pre-tax dollars

Children and Parents/Family

- Reduces stress
- Improves work/life balance

## Benefits continued

| POLICY/PRACTICE AND DEFINITION   | RESULTS FOR EMPLOYERS   |
|--|---|
| Child Care Onsite<br>Child care onsite takes place in facilities<br>where parents are on the premises, like at<br>their place of employment.   | <ul> <li>Increases retention, reducing turnover costs</li> <li>Allows tax credit of up to 25% of facility<br/>expenditures, plus 10% of any resource<br/>and referral expenditures, up to \$150,000<br/>in a calendar year; business expense<br/>tax deductions for remaining child care<br/>facility expenses</li> <li>Improves employee performance and<br/>reduces absenteeism compared to when<br/>using off-site child care</li> </ul> |
| Subsidized or<br>Reimbursed Child Care<br>An employer can subsidize employees'<br>child care, paying all or some part of<br>approved arrangements and/or reserving<br>slots at particular facilities for employees'<br>children. Employers can contribute up to<br>\$5,000 to the cost of each employee's child<br>care without the subsidy being added to the<br>employee's taxable income. | <ul> <li>Increases retention, reducing turnover costs</li> <li>Reduces employee tardiness and absenteeism</li> </ul>  |

### Children

- Improves health
- Improves education

### Parents/Family

- Saves employees time
- Highly ranked as a benefit

### Children

- Improves health
- Improves education

### Parents/Family

• Improves family economic security

### Sources

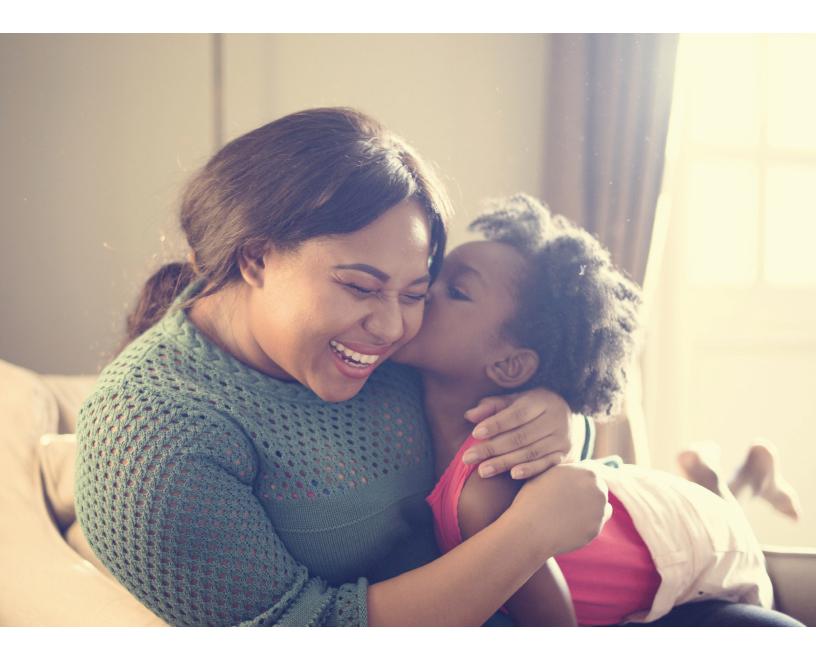
- A Better Balance, Ensuring Safe and Healthy Pregnancies in the Workplace https://www.abetterbalance.org/ resources/fact-sheet-safe-healthy-pregnancies-in-the-workplace/
- A Better Balance, Fair Work Schedules, https://www.abetterbalance.org/resources/fair-schedules-factsheet/
- A Better Balance, Parental Leave for School-Related Activities, https://www.abetterbalance.org/resources/ parental-leave-school-activities-factsheet/
- A Better Balance, The Business Case for Workplace Flexibility, https://www.abetterbalance.org/resources/ business-case-workplace-flexibility-factsheet/
- Accommodating Pregnant Workers is Good for Business, National Women's Law Center Fact Sheet, July 2017. Data is based on accommodations made for workers with disabilities.
- Alleviating the Stress on Working Families: Promoting Family-Friendly Workplace Policies, National Council on Family Relations. https://www.ncfr.org/sites/default/files/2017-01/ncfr\_policy\_brief\_january\_2017.pdf
- Babies At Work, www.babiesatwork.org
- Care.com, "The Value Proposition," http://www.parentsinapinch.com/companies/work-life-benefits/
- Carpenter, Evert and Associates CPAs, "Flexible Spending Plans (FSAs) Can Benefit Both Employees and Employers," https://carpenterevert.com/small-business-management/flexible-spending-plans-fsa-can-benefit-both-employees-and-employers/
- Cato Institute, "To Grow our Economy, Start with Paid Leave," https://www.cato.org/publications/ cato-online-forum/grow-our-economy-start-paid-leave
- Centers for Disease Control, Support for Breastfeeding in the Workplace, https://www.cdc.gov/breastfeeding/ pdf/bf\_guide\_2.pdf
- Child Care Aware. (2006). Child care glossary. https://workfamily.sas.upenn.edu/glossary/o/ site-child-care-definitions
- Committee for Economic Development, "Is it good or bad to work part-time? Pros and cons for the economy." https://www.ced.org/blog/entry/is-it-good-or-bad-to-work-part-time-pros-and-cons-for-the-economy
- Community Tool Box, Promoting Family-Friendly Policies in Business and Government, http://ctb.ku.edu/en/table-of-contents/implement/changing-policies/business-government-family-friendly/main
- Dalton, Dan & Mesch, Debra. (1990). The Impact of Flexible Scheduling on Employee Attendance and Turnover. Administrative Science Quarterly. 35. 370-387. 10.2307/2393395, available online at https://www.researchgate. net/publication/211384615\_The\_Impact\_of\_Flexible\_Scheduling\_on\_Employee\_Attendance\_and\_Turnover;
- Economic Report of the President, transmitted to Congress, 2015. Chapter 4: The Economics of Family-Friendly Workplace Policies. https://books.google.com/books/about/Economic\_Report\_of\_the\_President\_Togethe.html?id=IKWGMQEJR6oC;
- Economic Research, Social Outcomes of Family Friendly Policies and Practices in the Workplace, http://bber. unm.edu/media/presentations/Social\_Outcomes\_Matrix\_9.28.11.pdf;
- Employment Practices Solutions, "Parental Leave for School-Related Activities: A Continuing Trend Picks Up Steam," http://www.epspros.com/news-resources/whitepapers/2013-prior/parental-leave-school-related-activities.html
- Family Friendly Policies: Developed by the Impact Monadnock Business Ambassadors (July 2016)
- Fast Company, "What Will it Take for Employers to Offer Onsite Day Care?" https://www.fastcompany. com/3056440/what-will-it-take-for-employers-to-offer-on-site-day-care
- Feldman, R., Sussman, A. L., & Zigler, E. (2004). Parental leave and work adaptation at the transition to parenthood: Individual, marital, and social correlates. Journal of Applied Developmental Psychology, 25(4), 459-479. doi:10.1016/j.appdev.2004.06.004, cited in Stridick, Margaret, East Carolina University, The High Cost of Unpaid Maternity Leave.
- FSA Feds, "Dependent Care FSA," https://www.fsafeds.com/explore/dcfsa
- Gusto, "How Health Insurance Tax Deductions Can Save You Money," https://gusto.com/framework/ health-benefits/am-i-eligible-for-health-insurance-tax-deductions/
- Health Net Pulse, "Flexible Spending Accounts Can Benefit Employer and Employee," http://healthnetpulse. com/business/2012/12/18/flexible-spending-accounts-can-benefit-employer-and-employee/
- Healthcare.gov, "Using a Flexible Spending Account," https://www.healthcare.gov/have-job-based-coverage/ flexible-spending-accounts/
- Houser, L. & Vartanian, T. P. (2012). Pay matters: The positive economic impacts of paid family leave for families, businesses, and the public. Rutgers, The State University of New Jersey, Center for Women and Work,

cited in Stridick, Margaret, East Carolina University, The High Cost of Unpaid Maternity Leave

- Institute of Medicine (US) Committee on the Consequences of Uninsurance. Health Insurance is a Family Matter, Washington (DC): National Academies Press (US); 2002.
- Nicole L. Gullekson, Rodger Griffeth, Jeffrey B. Vancouver, Christine T. Kovner, Debra Cohen, (2014) "Vouching for childcare assistance with two quasi-experimental studies", Journal of Managerial Psychology, Vol. 29 Issue: 8, pp.994-1008, https://doi.org/10.1108/JMP-06-2012-0182
- Office on Women's Health, US Department of Health and Human Services, The Business Case for Breastfeeding, https://www.womenshealth.gov/breastfeeding/breastfeeding-home-work-and-public/breastfeeding-and-going-back-work/business-caseInstitute for Women's Policy Research, March 2014.
- Paid parental leave in the United States: What the data tell us about access, usage and economic and health benefits, Institute for Women's Policy Research, March 2014
- Paid Sick Days: Good for Business, Good for Workers, National Partnership for Women and Families http://www.nationalpartnership.org/research-library/work-family/psd/paid-sick-days-good-for-business-and-workers.pdf;
- Parenting in the Workplace Institute https://www.babiesatwork.org/resources
- Paternity Leave: Why Parental Leave for Fathers Is So Important For Working Families, US Department of Labor
- Reagan Baughman, Daniela DiNardi, Douglas HoltzĐEakin, (2003) "Productivity and wage effects of "familyĐfriendly" fringe benefits", International Journal of Manpower, Vol. 24 Issue: 3, pp.247-259, doi: 10.1108/01437720310479723
- Society for Human Resource Management, "Parents Rank Flextime Benefits Ahead of Salary," https://www. shrm.org/resourcesandtools/hr-topics/benefits/pages/parents-rank-flextime-above-salary.aspx
- Sommers, Benjamin D. M.D., Ph.D., Atul A. Gawande, M.D., M.P.H., and Katherine Baicker, Ph.D., Health Insurance Coverage and Health — What the Recent Evidence Tells Us, N Engl J Med 2017; 377:586-593 August 10, 2017 DOI: 10.1056/NEJMsb1706645. http://www.nejm.org/doi/full/10.1056/NEJMsb1706645#t=article
- Survey: How Work Flexibility Benefits Employers. https://www.flexjobs.com/blog/post/ work-flexibility-benefits-employers/
- The Atlantic, "Study of the Day: Employees with Flexible Work Hours are Healthier," https://www.theatlantic. com/health/archive/2011/12/study-of-the-day-employees-with-flexible-work-hours-are-healthier/250524/;
- The Business Case for Breastfeeding Promotion https://www.businessgrouphealth.org/ pub/?id=f2ffee98-2354-d714-512d-578501032e09;
- The Center on Aging and Work, Boston College, Workplace Flexibility, http://www.bc.edu/research/ agingandwork/about/workFlexibility.html
- The Economic Benefits of Paid Leave Fact Sheet, Joint Economic Committee, United States Congress. https://www.jec.senate.gov/public/\_cache/files/646d2340-dcd4-4614-ada9-be5b1c3f445c/jec-fact-sheet--economic-benefits-of-paid-leave.pdf
- The Effects of Paid Family and Medical Leave on Employment Stability and Economic Security, Center for American Progress, 2012
- The Lasting Impact of Employer-Sponsored Back-Up Care, 2013.
- US Equal Employment Opportunity Commission, "Employer Best Practices for Workers with Caregiving Responsibilities," https://www.eeoc.gov/policy/docs/caregiver-best-practices.html
- U.S. Department of Health and Human Services, Health Resources and Services Administration (HRSA), Maternal and Child Health Bureau, The Business Case for Breastfeeding: Steps for Creating a Breastfeeding-Friendly Worksite,
- University of New Mexico Bureau of Business and Economic Research, Social Outcomes of Family Friendly Policies and Practices in the Workplace, http://bber.unm.edu/media/presentations/Social\_Outcomes\_ Matrix\_9.28.11.pdf
- Urban Institute, Paid Family Leave in the United States: Time for a New National Policy
- US Equal Employment Opportunity Commission, Legal Rights for Pregnant Women Under Federal Law, https://www1.eeoc.gov//eeoc/publications/pregnant\_workers.cfm?renderforprint=1
- WebMD, Breastfeeding Overview, https://www.webmd.com/parenting/baby/nursing-basics#1
- Work-Life Balance and the Economics of Workplace Flexibility, Executive Office of the President Council of Economic Advisors, March 2010, available online at: https://www.worldatwork.org/adimLink?id=50354;
- Working Mother Research Institute, How Men Flex; and Survey: How Work Flexibility Benefits Employers. https://www.flexjobs.com/blog/post/work-flexibility-benefits-employers/;
- World At Work, "Dependent Care: The Benefits of Backup," https://www.worldatwork.org/ adimComment?id=65701

Business Smart. Family Friendly. Future Ready.







LET'S GET STARTED. www.familyforwardnc.com